Automotive Service Councils of California

MT. DIABLO - CHAPTER 20



ASCCA CHAPTER 20, Volume 16, Issue 5 - NOVEMBER 2020

NOVEMBER 5, 2020

President's Message November 2020

Hello Chapter Members,

It has been a very busy summer for most of us. I hope that everyone is doing well with all that has gone on.

My message this month is very simple. Just keep doing what is best for you and your business needs. Whoever is elected president, cars will still need to be repaired. Life marches on and we march with it.

Those of you who do general repairs, winter is right around the corner. That means your mailers (postal and email) still need to go out. Do all the things you always have. We are all extremely important to our customers. Remember our value. We are probably, after the medical profession, one of the most essential businesses around. Hang in there.

Looking forward to seeing you all one day.

Cheers,

Steve



Automotive Service Councils of California Professionals in Automotive Service ~ Since 1940

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CHAPTER REPRESENTATIVE



ASC-CA Chapter 20 MISSION STATEMENT

"To promote professionalism throughout our industry by upholding our state code of ethics and sharing our successes and failures with our members and future members".

"To elevate and unite automotive professionals and give them a voice".



Committee Meetings



Education Training, "Don't just sit there, do something!" Presented by Maylan Newton Board of Directors Meeting
Awards!

Questions? Contact Ben Ichimaru: bichimaru@amgroup.us

Register now!



ASCCA training video library

https://www.ascca.com/education/training-video-library-technical

We also have a separate page for management training videos, which is located at

https://www.ascca.com/education/training-video-library-management

DRIVE Management Playlist - Please click the of the video to view all of the videos in the playlist. You can also view the entire playlist on YouTube.

From: Jack Molodanof Sent: October 22, 2020

To: ASCCA Government Affairs

Subject: BAR Advisory Group Meeting 10/22 Summary

and Smog Regulation Workshop



Below is a summary of the BAR Advisory Committee meeting and Smog Check Equipment & Fraud Prevention Workshop that took place today. (October 22, 2020). Dave Kusa also participated in both meetings. Dave, feel free to add anything else that I may have missed. Thanks. *Jack*

- **1) DCA News.** Carrie Holmes from DCA indicated that the DCA offices are now open. She commended BAR on the release of the Auto Shop Locator program. DCA is also working on speeding up the regulation process.
- 2) Assembly member Evan Low. Assembly member Low, Chair of The Assembly Business and Professions Committee made some brief comments before the BAR Advisory Committee. He indicated he wants to work with stakeholders to protect consumers. He is planning on introducing legislation next year and indicated that a grading system (certified trusted dealer program) may be difficult to implement but still wants to work on solutions that will protect consumers. He mentioned that having BAR provide something similar to traffic school to address citations was a good idea. BAG members were appreciative of his comments and indicated a willingness to work with the assembly member.
- 3) Legislation and Regulations Update. Pending Regulations: Rehabilitation Criteria for Licensure; Smog Check Equipment Security and Fraud Prevention; STAR Program Updates; Smog Check Repair Assistance; Laws and Regulations Training; Unicorporation of Applications; BAR-Certified Training Providers; Brake/Lamp Certification Programs; Auto Body Equipment and Supplemental Restraint Systems; Bills Chaptered: AB 2113 (Licensing of Refugees & Immigrants; SB 878 (Application Processing Timeframes); Bills that Died: AB 161 (Electronic Proofs of Purchase); AB 210 (Smog Check Exemption); AB 755 (Tire Fee); AB 1359 (Towing Companies); AB 2419 (Vehicle Towing & Storage); AB 2454 (Trusted Dealer Certification) See link for presentation https://www.bar.ca.gov/pdf/BAG Legislation and Regulations Update 10.22.20.pdf
- **4) Takata Air Bag Recall.** Tens of millions of vehicles across the 19 vehicle manufacturers contain defective airbag inflators under recall. BAR is seen as a good messenger to advise consumers that they need to get defective airbags fixed for free. BAR is assisting in a letter campaign to advise vehicle owners of the Takata air bag recall. See link below for presentation. https://www.bar.ca.gov/pdf/Airbag Recall Campaign.pdf
- **5) Auto Repair Citations Concept Presentation.** BAR established an internal workgroup to look into the feasibility of addressing specific business practices of concerns through a citation and fine program. The areas BAR is considering issuing citations include: 1) Untrue & Misleading Statements (false advertising/recording labor not performed); 2) Gross Negligence; 3) Accepted Trade Standards; 4) Maintenance of Records; 5) Equipment Standards; 6) Referral fees for Towing. Concerns were raised about the details of the citation/fine program and the amounts of the fines. Suggestions included narrowing the scope of the citations, relabeling violation categories, allowing for an informal independent panel to review appeals and education, similar to traffic school. BAR to draft text language for a future workshop. See link for presentation.

https://www.bar.ca.gov/pdf/BAG Automotive Repair Citation Concepts 10.22.20.pdf

continued on next page

From: Jack Molodanof Sent: October 22, 2020

To: ASCCA Government Affairs

Subject: BAR Advisory Group Meeting 10/22 Summary

and Smog Regulation Workshop - continued



6) CAP/Smog Check Regulation Summary. Recent emergency regulations enacted increased the repair assistance contribution for the Consumer Assistance Program (CAP) program to \$900.00 or \$1,200.00 depending on the vehicle model year; modified the copay structure; set the fee for diagnosis to 1.5 times the posted hourly repair rate and made other changes. BAR moving forward to make these regulations permanent. See link for presentation.

https://www.bar.ca.gov/pdf/Smog Check Repair Assistance Update BAG 10.22.20.pdf

7) Enforcement Statistics Update. Consumer Complaints to BAR are as follows: Engine Repair/Performance 33%; General Repair Maintenance 18%; Autobody 14%; Transmission 7%; Smog 6%; Used Car Transactions 5%; Vehicle Warranty 3%; Unlicensed Activity 3%. See link for presentation. https://www.bar.ca.gov/pdf/BAG Enforcement Statistics Update Q1.pdf

Request was made by BAG members that the next BAR Advisory meeting include a presentation on disciplinary penalties, including probation periods, cost recovery and shop downtime. BAR said they would provide such presentation at the January meeting.

Next BAR Advisory Committee meeting is scheduled for Thursday January 28, 2021

Smog Check Equipment & Fraud Prevention Regulation Workshop

The BAR held a workshop on biometric regulations that would add security solutions to a licensed smog check inspector use of smog check equipment. Specifically, the regulations would lock unlicensed use of smog check equipment and positively authenticate the licensed inspector and ties them to the inspection. It also allows BAR remote access to the smog check equipment. The regulations would require the smog stations to purchase a web camera at a cost of \$150.00 and a palm vein reader at a cost of \$400.00.

See link for the smog check & fraud prevention presentation.

https://www.bar.ca.gov/pdf/

Smog Check Equipment and Fraud Prevention Workshop 10.22.2020.pdf

Automotive Service Councils of California Professionals in Automotive Service ~ Since 1940

News from the front ...

Fast Undercar brought the Centric Brake Rep by last week to do a short 1 hour lunchtime presentation to our crew. We held the class in a bay, 6 feet apart of course! The info was great and even had one of my seasoned technicians remarking that he learned a few things. If interested call Fast Undercar at 925 595 9062

Mary

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Hagin's Automotive, Inc. Andy Hagin 3725 Alhambra Ave Martinez, CA 94553 925-228-5115

Hunt & Sons Tim Lockhart 485 Industrial Way Benicia, CA 94510 707-747-9500

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Lehmers Concord Caroline Anderson 1905 Market Street Concord, CA 94520 925-827-2077

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Los Medanos College Stan Gozzi 2700 East Leland Road Pittsburg, CA 94565 925-918-0532

M Service Dante Paulazzo 2008 Mount Diablo Blvd. Walnut Creek, CA 94596 925-932-8744

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Orinda Shell Auto Care Kathy Mitchell 9 Orinda Way Orinda, CA 94563 925-254-1486

Scott Phillips, CPA 3011 Citrus Circle, Ste 204 Walnut Creek, CA 94598 925-274-0600

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Randys Mobile Mech'l Svc Randy Wilferd 2750 Cloverdale Ave. Concord, CA 94518 925-288-0766

Rich's Auto Service Louis Volpone 839 Ygnacio Valley Rd Walnut Creek, CA 94596 925-937-3434

SC Fuels Mark Williams Derik Riesberg 2075 Alum Rock San Jose, CA 95116 408-625-6059 657-236-8175 S.P. Automotive Supply Steve Markus 3410 Pacheco Blvd Martinez, CA 94553 925-372-4930

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Solano Way Auto Repair Ken R. Fritzberg 2197 Solano Way Concord, CA 94520 925-676-2890

Standard Motor Products Christopher Villa 337-18 Northern Blvd Long Island City, NY 11101 714-330-8435

Superior Auto Parts Horacio "O" Parra 1055 Detroit Avenue Concord, CA 94518 925-305-1624

Techzone Matt Patterson 1300 Galaxy Way, #13 Concord, CA 94520 800-763-8588

Tuolumne St Auto & Elec John McLaughlin 635C Tuolumne Street Vallejo, CA 94590 707-648-3434

Walnut Creek Automotive Bill & Jeff Boaman 1855 Contra Costa Blvd Pleasant Hill, CA 94523 925-849-6440

West Coast Muffler & Tire Steve Elstins 2090 Market Street Concord, CA 94520 925-676-8376

Pacheco Speedo formerly Speed-0-Tach is back!

1155 C Arnold Drive, #430, Martinez, CA 94553 Contact: Chris Jenter | 925-250-3322 pachecospeedo@gmail.com





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Amazing Women in Automotive

Every Wednesday at 11:00 am





Northwest Click here for more information!





Click Here to Read the October 21st Dateline

Access podcasts here



Access Lunch and Learn replays here



Real World Training Series

For more information, contact Dennis Nolen ~ 925-914-8010

Céline, The online classes have been really good. Had to expand seats available and the three classes for October had between 150 and 185 attendance scheduled.

Will forward November classes and schedule. Dennis

We are excited to announce that we will be offering online training in your market area. These training classes are a full length Real World Training seminar hosted online for our professional customers to purchase.

Your attached flyer will show the topic, date, and time for your market.

The price for these online classes are \$39.99. Unlike our recent free webinars, workbooks will be provided before class and certificates will be issued after the class is complete. The material used to train these classes are the same materials that are used in the in-person classes. These classes will be taught by your local SMP Instructor

Each class needs to be billed out at the store with the part number provided on the attached flyer. After your customer has been billed, they will need to register for the class by entering the link from the bottom of the flyer into their browser. The customer can register for the class right up until the class begins.

Each class will require a passcode to log in to the class. The passcode can be found in the description line on the customers invoice.

There are only 100 spaces available! So, be sure to get your customers billed out as soon as possible to ensure their spot.

We have added Tiny URL's and QR Codes in the web links section to help get your customers to the registration page.

Questions call Dennis Nolen...Territory Manager....Oreilly Auto Parts 925-914-8010





Toyota/Honda Charging Systems Class Class details available on Registration link	Tue, Nov 10, 2020 6:00 PM - 9:00 PM PDT	Register
6.7 Powerstroke Diesel Problems and Solutions Call Dennis for more information and flyer	Mon, Nov 16, 2020 6:00 - 10:00 PM PDT	Register
Light Duty Diesel DPF and DEF Solutions Click here for Class details	Wed, Nov 18, 2020 6:00 - 10:00 PM PDT	Register



For Immediate Release

Contact: John Lanctot Maximum Marketing (312) 768-7376 jlanctot@maxmarketing.com

ASE Entry-Level Certification: An Important Career Building Credential

Leesburg, Virginia – Oct.13, 2020 – The National Institute for Automotive Service Excellence (ASE) offers Entry-Level certification, the first step in building career credentials as an automotive service professional.

"The ASE Entry-Level certification tests are designed to indicate a substantial level of practical, knowledge-based readiness for the workforce in those seeking a career in the automotive service industry," said Mike Coley, ASE Education Foundation president. "These tests are intended for students in career and technical programs and are a predictable gauge for future success with ASE professional-level certifications."

Geared toward students completing a program of technical study, ASE Entry-Level certification tests are available for the automobile, collision repair/refinish and medium/heavy truck segments. The tests are designed and calibrated for those with no hands-on work experience. The certifications are good for two years.

"For students, ASE Entry-Level certification is a gateway to a professional automotive career and demonstrates to employers a potential to become a high-performing employee," continued Coley. "For schools, these tests can also serve as an excellent metric for a training program's effectiveness, and for employers, this credential is way to evaluate the skills of entry-level student employees. We encourage all students to ask their instructors about ASE Entry-Level certifications and recommend that schools and employers contact the ASE Education Foundation if they need more information about the program."

For more information on ASE entry level certification, visit www.ASE.com/entry-level.

About ASE Education Foundation

The ASE Education Foundation works with over 2300 automotive technology training programs and over 50,000 students nationally to provide the transportation industry a viable workforce through standards and credentials for institutions, organizations and individuals. The Foundation also offers career development and workplace exposure by creating relationships and partnerships with employers.







Hello ASCCA Member,

This email is being distributed from the **ASCCA Connected Cars Committee**. One of our missions is to help ASCCA members stay up to date on the advancing vehicle technologies residing on the vehicles we all service. The Committee has acquired a series of educational assets that we feel will help you and your staff increase your situational awareness on these systems and in turn, enable you to deliver exceptional service to the motoring public.

We plan to distribute a series of emails that introduce a few of these assets along with some interesting links that we feel would be greatly beneficial. However, if you are interested in consuming all this content ASAP, we will provide you with the appropriate links.

The Topics to be Covered will Include:

Advanced Drivers Assistance Systems Introduction

Active Cruise Control

Blind Spot detection

Parking Assist

Autonomous Emergency Braking

Night Vision

Traffic Sign Recognition

Intelligent High Beam Assistance

Tire Pressure Monitoring

Front Collision Warning

Front Vehicle Departure Warning

Adaptive Lighting

Driver Drowsiness Warning

Hill Descent Control

Rear Cross-Traffic

Autonomous Vehicles of the Future

Lane Departure System

Additionally, here is a video one of our Committee members assembled that we feel will enhance

your learning experience as you get up to speed on ADAS. You will find additional video links in the introduction slide deck and we will include contextual links in future email communications.

We hope you find this informative email helpful. If you have any comments, suggestions and or questions, please feel free to email us at ccc@ascca.com.

Thank you.







Do you know a student wishing to develop a career in the automotive industry? Tell them about the ASCEF scholarship application! We are currently accepting applications for 2021.

Overall Qualifications: You must be planning to seek employment in the California after-market/independent repair industry and be a California high school senior who plans to enroll in post high school technical and academic training or California college under-graduate in the automotive service field.

Each year, the ASCEF awards scholarships ranging from \$500 - \$1,000. These scholarships provide assistance to current undergraduates who are in the automotive service field.

To apply: https://automotivescholarships.com/ scholarships/ascca

Contact ~ Kate Peyser

Executive Coordinator

ASC Educational Foundation
(916) 290-5828 | (916) 444-7462 – fax

kpeyser@amgroup.us



ASCCA Covid-19 Resource page

https://www.ascca.com/resources/covid-19

(New Dates - Again!) Mobilize CA Summit 2020 in Temecula February 4-6, 2021



The Mobilize California Summit is the region's premier fleet modernization, alternative fuels, and workforce training event - where industry and education intersect to collaborate on existing and emerging technologies, trends and training tactics.

Mobilize California Summit offers information-packed sessions, prominent national and regional speakers, and the latest technologies. This event is where industry and academic leaders move the needle on curriculum development, workforce training, and the future of clean transportation.



Click here to read more and register.





Rotarians are turning your vehicle donations into Food Bank Dollars! Donate your vehicle to provide food to Food Banks throughout Northern California.

A great story! This 1974 Datsun 710 wagon was donated by Moraga Rotarian, Deb Roessler.

Deb and her husband, Louis, were original owners of this beautiful, bright orange 710 wagon. Going through the vehicle's documents with them, I realized that they purchased the vehicle at Oakland Datsun Volvo in 1974 while Dave (my husband) was working there. Looking into the vehicle further Dave realized that he had actually installed the aftermarket air conditioning on it.



Talk about coincidence! After 46 years what are the chances of this vehicle still being on the road and Dave meeting it again!

We advertised it on Facebook market place and had 50 messages. Everyone wanted this vehicle! A call from one young man touched us to the core. His father actually had owned the same vehicle back in the 70's. Dad was going thru chemotherapy and the son wanted to surprise his Dad with the vehicle.

So on Monday morning, that is what we did! Here are the son and dad standing to the left of Dave. :-) -- Mary www.cars2ndchance.org

Vehicle Donations

We accept vehicle donations of ALL types, anywhere in the USA, running or not, and we will pick up your vehicle At No Charge.

Let us get it out of the driveway or off the street!

The Cars2ndChance Donation Program is moving along nicely. So far we have sent the Food Bank \$50K and are almost halfway to another \$25K.

Thankyou to **Brian of Five Star Automotive** - Brian has directed many vehicles to the Rotary and the Rotary in turn splits the proceeds with ASCEF, ASCCA's Educational Foundation. I love working on and directing this project. Our recent merger with the Lamorinda Rotary has made a huge impact on our Program as this group of Rotarians are experts with organizing, marketing and running a business. It has been a joy to worth with them as they take on a project that I am so passionate about.

For more information call us or visit our website.

Learn more about our valued partners <u>Lamorinda</u> <u>Sunrise Rotary</u> and <u>Clayton Sunrise Rotary</u> Clubs.





Chapter 20 appreciates its Associate Members, Branch Members and Corporate Representatives

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Christopher Villa

Territory Sales Manager Traditional Markets, Northern California Standard Motor Products 714.330.8435 cvilla@smpsfa.com



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Contact your Standard® representative to order your TPM9014 Promo Kit today!





Commercial Energy Efficiency

Incentives and Complimentary Consultation for Energy Saving Measures

Making energy efficiency improvements at your facility saves you money on your energy bill, while reducing carbon emissions! MCE has partnered with The Energy Alliance Association (TEAA) to support small and medium businesses interested in reducing their energy usage. MCE's energy efficiency offerings include comprehensive energy evaluations and retrofit projects for businesses, non-profit organizations, and other non-residential customers in MCE's service area. In addition, participants will receive personalized technical assistance, procurement and contracting support, and referrals to other cost- and energy-saving programs.

Lighting	Select LED technologies; High bay replacements; Exterior lighting
Refrigeration	Electronically commutated motor (ECM) / high efficiency evaporator fan motors for cooler and freezer display cases; Anti-sweat heater (ASH) Controls
HVAC	Variable frequency drives (VFD) for HVAC fans; Economizers, advanced digital economizer controller (ADEC), and carbon dioxide sensors; Economizer controls; High efficiency small gas storage water heater; HVAC enhanced vent gas heat
NEW Measures	Window film; Pool pump

Customer Eligibility

- » You must be a non-residential customer (e.g., retailer, small business, non-profit, etc.)
- » Your facility must be within MCE's service area
- » You must have the Public Purpose Program Surcharge on your PG&E bill



Program Process

- Get in Touch. Contact us at info@teaa.net or (707) 542–3171 to find out if MCE's commercial energy efficiency offerings are right for your facility.
- 2. Sign an Access Agreement. A project manager will complete a no-cost, no-obligation energy survey of your facility and provide:
- ✓ Recommended energy efficiency measures
- ✓ Estimated project cost ✓ Incentive levels
- ✓ Estimated energy and cost savings
 ✓ Simple payback
- ✓ Estimated greenhouse gas (GHG) reduction
- 3. Move Forward with Installation. Complete a program participation agreement, select the measures you would like to implement, and receive referrals to qualified electrical and/or HVAC contractors. Your project manager will provide technical support, project oversight, and handle the paperwork.
- 4. Let Us Know What You Think. Your project manager will conduct a post-installation verification to confirm that the measures have been installed and to ensure you are satisfied with the project.

Get in touch

Contact us for more information and to schedule your no-cost, no-obligation energy survey. info@teaa.net I (707) 542-3171

This MCE energy efficiency program is administered by TEAA. For more information about MCE, please visit mceCleanEnergy.org



Corporate Partners - Increasing Your Memberhip Value

BUSINESS SUPPLIES, EC	QUIPMENT & SERVICES	
aeswave	AESwave specializes in sales and support of automotive diagnostic equipment. Each day, thousands of technicians, educators, trainers, engineers, and technical writers use products and strategies developed at AESwave.	Carlos Menchu, 877.351.9573 Info@aeswave.com www.aeswave.com
Auto IIIZone	AutoZone's partnership with ASCCA ill get you special priding for Platinum Level Membership, timely parts delivery, a 5% quarterly rebate on electronic purchases, free advertising, and more! Check out their electronic ordering software which can help save you time and money.	Jim Gray, 704.301.1500 Jim.gray@autozone.com
AUTOLOGIC	Autologic Diagnostics is changing the game in aftermarket diagnostics by going beyond the diagnosis stage. We empower technicians to meet the challenges of today's increasingly complex vehicles through a range advanced diagnostic, programming, and remote assistance services. Our fully-integrated diagnostic support system combines dealer-trained technician expertise with diagnostic technology to ensure we make our customers more profitable by finding faults faster and more accurately, as well as repair more cars, faster with fewer mistakes.	Kevin Fitzpatrick 631.486.3506 kevin.fitzpatrick@autologic.com
BE	Provides maintenance services, equipment training & consumer education materials. Increase shop hours, parts and labor revenue, shop efficiency, and retention all while improving your customer's driving experience and vehicle performance.	Eric Waln, 949.337.2484 Eric Elbert, 805.490.6080, EricE@petrospecsBG.com www.petrospecsinc.com.
CALIFORNIA— EMPLOYER'S SERVICES *OSHA & LABOR LAW EXPERTS*	California Employers Services has been making compliance easy since 1997. We know the laws and how they are being enforced. Everything that we provide is customized to your business' needs. Ask about our 30 day trial or our special packages and prices. ASCCA members can email or call for advice on California Labor Laws and Cal-OSHA questions!	Dave Fischer, 559.472.3542 cesyes@hotmail.com www.cestoday.com
Dynamic Friction Company	DFC is the leading manufacturer of award-winning automotive braking systems. They maintain a huge selection of brake parts for all domestic and foreign vehicle applications. Their engineers, product managers, and R&D staff work hard to give their customers first-to-market advantage.	Dan Biezonsky, 951.200.0953 danb@dynamicfriction.com www.dynamicfriction.com
₩LK©	LKQ is the largest nationwide provider of alternative collision replacement parts and a leading provider of recycled engines and transmission and remanufactured engines.	Steven Poole, 562.320.2398 SJPoole@lkqcorp.com
Print & Direct Mail Made Easy	Mail Shark approaches direct mail strategically by providing penetration reports and demographic analysis to make sure you're reaching the right people They'll make it easier for you to grow your car count, manage your budget.	Josh Davis, 484.648.8626 josh@themailshark.com www.themailshark.com/ascca
MotoRAD® Leading the Way in Coverage & Service	The leader in automotive thermostats; fuel, oil and coolant caps sold to the North American automotive aftermarket. Their line of thermostats is one of the most advanced in the automotive industry, using state-of-the-art manufacturing equipment, with strict quality control and functional testing, ensuring high quality and long-lasting products.	Sean Ruitenberg, 618.599.5196 sean .ruitenberg@motoradusa. com
AUTOCARE CENTER	NAPA Auto Care is the largest aftermarket repair network in the country with over 16,000 independently owned and nationally recognizes automotive, collision, and truck service centers. NAPA's mission is to help all member businesses increase their car count and sell more services.	John Hartman, 619.300.4910 SoCal District Sales Manager John_hartman@genpt.com

DEDICATED TO THE PROFESSIONAL	Get access to industry-leading service center programs allowing shops to offer a nationwide warranty on most of the repairs they perform every day, a nationwide road-hazard tire warranty, shop management training, nationwide roadside assistance, technician training classes, competitive pricing, early-pay discounts, electronic ordering discounts, and more.	Sergio Gonzales, 916.962.3270 ASCCA@oreillyauto.com www.oreillyauto.com
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Cal-OSHA & Workplace Compliance Updates

ASCCA has launched a new Cal-OSHA and Workplace Compliance resources page for ASCCA members, with regular updates brought to you by David K. Fischer of California Employer's Services.

Please be aware: These documents are general in nature and deal with various laws and regulations. They should not be considered as legal advice. It is recommended that you seek the advice of an attorney specializing in this area of the law.

Click here to access the updates.



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